



CONTACTS

TOWNSHIP OFFICIALS OF ILLINOIS RISK MANAGEMENT ASSOCIATION

CLAIM REPORTING HOTLINE

(844) 562-2720 | Available 24/7 | toirma.org/claims-management

ADMINISTRATION	CUSTOMER SERVICE	CLAIMS	LOSS CONTROL
<p>Jim Donelan <i>Executive Director</i> (217) 744-8010 Phone (217) 744-8011 Fax jdonelan@toirma.org</p>	<p>Angela Green <i>Underwriting Tech</i> (217) 444-1204 Phone (217) 477-6604 Fax angela.green@ccmsi.com</p>	<p>Jacquitta Johnson <i>Claim Associate</i> (217) 444-1313 Phone (217) 477-7227 Fax jacquitta.johnson@ccmsi.com</p>	<p>Sean Richardson <i>Loss Control Consultant</i> (217) 274-1907 Mobile (217) 444-1384 Phone (217) 477-6884 Fax sean.richardson@ccmsi.com</p>
<p>Matt Knight <i>Associate Director</i> (217) 744-8010 Phone (217) 744-8011 Fax mknight@toirma.org</p>	<p>Carla Hilligoss <i>Underwriter</i> (217) 444-2111 Phone (217) 444-2779 Fax chilligoss@ccmsi.com</p>	<p>Bailey Ellison <i>Claim Representative</i> (217) 444-1418 Phone (217) 477-3038 Fax bellison@ccmsi.com</p>	<p>Tyler Knight <i>Loss Control Representative</i> (217) 304-4482 Mobile (217) 444-1387 Phone (217) 477-6887 Fax tknight@ccmsi.com</p>
<p>Katie Musgrave <i>Account Manager</i> (217) 444-1349 Phone (217) 477-6649 Fax kmusgrave@ccmsi.com</p>	<p>Ashley Bell <i>Data Entry Coordinator</i> (217) 444-2186 Phone (217) 477-7417 Fax abell@ccmsi.com</p>	<p>Jessica Stitt <i>Claim Representative</i> (217) 444-1191 Phone (217) 477-6691 Fax jstitt@ccmsi.com</p>	
<p>Mickey Goral <i>Member Services Associate</i> (217) 744-8010 Phone (217) 744-8011 Fax mgoral@toirma.org</p>	<p>Beth Eyrich <i>Underwriting Supervisor</i> (217) 444-1139 Phone (217) 477-6739 Fax beyrich@ccmsi.com</p>	<p>Lisa Menner <i>Claim Consultant</i> (217) 444-1372 Phone (217) 477-6490 Fax lisa.menner@ccmsi.com</p>	
<p>Pat Jacob <i>Administrative Assistant</i> (217) 744-8010 Phone (217) 744-8011 Fax pjacob@toirma.org</p>		<p>Kim Rosdail <i>Claim Consultant</i> (217) 444-2165 Phone (217) 477-7432 Fax krosdail@ccmsi.com</p>	
		<p>Julie Flynn <i>Claim Supervisor</i> (217) 444-1245 Phone (217) 477-6645 Fax jflynn@ccmsi.com</p>	

3217 Northfield Drive, Springfield, IL 62702-1400 • (888) 562-7861

Human Resources Help Line

(888) 472-6785 (All calls promptly returned within 24 hours.)

All TOIRMA members have access to Human Resources professionals to assist in answering employment-related questions and issues.

The Human Resources Help Line covers many areas such as: Discipline & Documentation • Legal Termination • Discrimination
Another service brought to you by TOIRMA.

toirma.org



CLAIM REPORTING HOTLINE

(844) 562-2720 | Available 24/7 | toirma.org/claims-management

To report a claim, please call (844) 562-2720 with the following information:

*** TOWNSHIP - TOWING/GLASS CLAIM**

- ✓ Township Name & County
- ✓ Mailing Address
- ✓ Phone#
- ✓ Date of Loss
- ✓ Year, Make & Model of Vehicle/Equipment

*** LIABILITY CLAIM**

- ✓ Township Name & County
- ✓ Mailing Address
- ✓ Phone#
- ✓ Date of Loss
- ✓ Time
- ✓ Location
- ✓ Description of Incident
- ✓ Name, Address, Phone# of party claiming damage or injury
- ✓ Witness Name & Phone#
- ✓ Authorities & Report#

*** WORKERS' COMPENSATION CLAIM**

- ✓ Township Name & County
- ✓ Mailing Address
- ✓ Phone#
- ✓ Date of Loss
- ✓ Time
- ✓ Location
- ✓ Employee Name, Address, Phone#
- ✓ Employee DOB, SSN & Date of Hire
- ✓ Employee's Direct Supervisor
- ✓ Employee's Job Description
- ✓ Description of Injury
- ✓ Body Part Involved
- ✓ Witness Information
- ✓ Treatment Facility Information
- ✓ Wage Statement if Lost Time

*** TOWNSHIP - AUTO/INLAND MARINE/PROPERTY**

- ✓ Township Name & County
- ✓ Mailing Address
- ✓ Phone#
- ✓ Date of Loss
- ✓ Year, Make & Model of Vehicle/Equipment
- ✓ Address of Property Damaged
- ✓ Description of How Damage Occurred
- ✓ Description of Damage
- ✓ Township Driver Name & Phone#

CLAIMS

Jacquitta Johnson

Claim Associate
 (217) 444-1313 Phone
 (217) 477-7227 Fax
jacquitta.johnson@ccmsi.com

Bailey Ellison

Claim Representative
 (217) 444-1418 Phone
 (217) 477-3038 Fax
bellison@ccmsi.com

Jessica Stitt

Claim Representative
 (217) 444-1191 Phone
 (217) 477-6691 Fax
jstitt@ccmsi.com

Lisa Menner

Claim Consultant
 (217) 444-1372 Phone
 (217) 477-6490 Fax
lisa.menner@ccmsi.com

Kim Rosdail

Claim Consultant
 (217) 444-2165 Phone
 (217) 477-7432 Fax
krosdail@ccmsi.com

Julie Flynn

Claim Supervisor
 (217) 444-1245 Phone
 (217) 477-6645 Fax
jflynn@ccmsi.com